Quality, Environment and Safety Policy

EPAFLEX POLYURETHANES SpA was founded in 1991 and conducts business both in Italy and abroad.

The main activity is the production and marketing of polyurethane systems applied to footwear, the automotive sector, the construction sector, as well as thermoplastic polyurethanes for multiple applications.

In addition to the production of the above, Epaflex also markets accessories for the aforementioned systems.

With this policy, Epaflex aims to create and maintain an Integrated Management System (Quality, Health, Safety & Environment) in order to guarantee customer satisfaction, the protection of workers, customers, all third parties involved, the population and the environment in accordance with UNI EN ISO 9001: 2015, UNI EN ISO 45001: 2018 as well as UNI EN ISO 14001: 2015.

To this end, Epaflex Polyurethanes SpA has the following objectives:

- guarantee its customers, in addition to products and services that comply with the required and implicit requirements, constant information and assistance on the application developments of its products;
- 2. meet customer requirements, including mandatory requirements relating to products;
- strengthen and develop the current market position with the creation of products with characteristics that are able to meet the growing needs and requests of customers;
- 4. ensure the timely compliance with applicable national legislation in force;
- 5. ursue continuous improvement aimed at eliminating and, where not possible, minimising risk situations for mankind and the environment;
- 6. promote the responsibility of company collaborators of all levels in matters of Quality, Health, Safety and environmental protection;
- 7. ensure cooperation with public authorities;
- 8. guarantee constant consultation and active participation of workers and their representatives in the implementation of the Quality, Health, Safety and Environment Management System;
- systematically identify the dangers arising from the business, assess the corresponding risks and implement appropriate preventive actions for the protection of man and the environment;
- adopt suitable measures to reduce, as far as technically feasible, any emissions of pollutants and waste produced;
- 11. systematically monitor the various environmental parameters, in order to promptly intervene should situations arise which could lead to significant environmental impacts;
- 12. promote training/information and continuous updating of personnel to consolidate a culture of individual and collective behavior aimed at:

- 13. protecting the health, consolidating safety, respecting the environment, such as moral duties towards workers, the community and the territory;
- 14. quickly, effectively and diligently manage any emergencies or accidents that may occur during operations by collaborating with third party organizations and with the relevant bodies:
- 15. prepare audit and inspection procedures in order to allow constant verification of the application of the Integrated Quality, Health, Safety and Environment Management System;
- 16. engage in the analysis of the risks and opportunities related to the context;
- 17. engage in the analysis of risks and opportunities related to the needs and expectations of interested parties;
- 18. to constantly encourage the environmental sensitivity of the staff;
- develop their processes with constant attention to the continuous improvement of the effectiveness of the management systems adopted, providing for the use of the best available and economically compatible technology;
- 20. assess in advance the impact on the safety and health of workers and the environmental effects of all new activities and all products and processes;
- 21. ensure the availability of the resources necessary to achieve the objectives;
- 22. consolidate the functionality of the organisation by making it flexible for a prompt response to the customer and interested parties and to monitor the objectives. To achieve these objectives, the constant and convinced involvement of all staff is essential.

The management of Epaflex Polyurethanes S.p.A. in accordance with the above, undertakes to establish annually quality and safety objectives and programs for the health and safety of workers as well as the environment, to make available the resources necessary to achieve the objectives and carry out reviews periodicals to verify the application and effectiveness of the systems.

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Signatrue of the Employer	Davide Brambillasca